

President CA Ameet Chheda  
Vice President CA Jeenal Savla  
Secretary CA Vinit Gada  
Treasurer CA Harsh Dedhia  
Jt. Secretary CA Gautam Mota



Established 1973

**CVO Chartered & Cost Accountants' Association**

**11th July, 2022**

To,

**1. Smt. Nirmala Sitharaman,**

Hon'ble Finance Minister,  
Government of India,  
North Block,  
Delhi – 110 001

**2. Shri Tarun Bajaj**

Hon'ble Revenue Secretary,  
Central Board of Direct Taxes (CBDT),  
North Block,  
Delhi – 110 001

**3. Shri Nitin Gupta**

Hon'ble Chairman,  
Central Board of Direct Taxes,  
North Block,  
Delhi – 110 001

Respected Madam / Sir,

**Sub : Difficulties faced while using the new e-filing portal, w.r.t. filing of IT Returns**

**About CVOCA Association**

C.V.O. Chartered and Cost Accountants' Association (CVO CA) is a five decade old, non-profit professional organization established in 1973, with a membership strength of more than 1850+ members. It has acclaimed a premier position in society. Its objective is to disseminate knowledge in the field of Taxation, Accounting, Finance and Allied laws. Members of the Association have acclaimed respectable position in the CA practice and industry where they serve. It also organizes general public awareness programs, such as on the Union Budget. The Association also publishes monthly newsletter which is called 'CVO CA News & Views'. Besides these activities Association also supports needy students who are pursuing CA, CS & CWA by providing them financial assistance.

Our Association regularly takes up initiatives to act as a bridge between our members and concerned regulatory bodies in order to convey genuine grievances and attempt to effectively implement the laws. This representation seeks to highlight the practical difficulties faced by the members and other stakeholders in their reference, in relation to accessing reports like Form 26AS, filing IT returns and using other services of the New Income Tax e-filing portal.

**Background**

In era of digitization, we appreciate the mandatory electronic filing of ITRs for all Assessee's (other than for exceptions provided in Rule 12(3)).

|                |                 |
|----------------|-----------------|
| President      | CA Ameet Chheda |
| Vice President | CA Jeenal Savla |
| Secretary      | CA Vinit Gada   |
| Treasurer      | CA Harsh Dedhia |
| Jt. Secretary  | CA Gautam Mota  |



Established 1973

**CVO Chartered & Cost Accountants' Association**

Since the launch of New E filing Portal during last year, stakeholders have been complaining about technical glitches and difficulties in accessing the IT Portal. Stakeholders have repeatedly raised concern regarding accessing the new income-tax portal for e filing compliances. This situation has been experienced since last year, and due cognizance was taken even by the Hon. Finance Minister Smt. Nirmala Sitharaman and the CEO of Infosys was summoned to explain the reasons for non-functioning of IT Portal.



**Issues**

Section 139(1) provides for statutory timeline of 31st July, 2022 for certain specified assesses for filing their tax return for AY 2022-23. Number of ITRs uploaded in this category is substantial. Concerned Assesseees are facing issues in accessing the website and hence are not able to file their ITR Forms. Various other problem highlighted by our members are as follows:

1. Website login takes lot of time to access
2. TDS and TCS as per Form No. 26AS is not getting reflected in prefilled ITR.
3. Non-generation of Aadhar OTPs while e-verifying ITRs
4. System is over all very slow, consuming substantial man hours and causing mental agony.
5. Drafts of forms filled online cannot be saved, resulting in a repetitive activity of entering the same details again on every access.

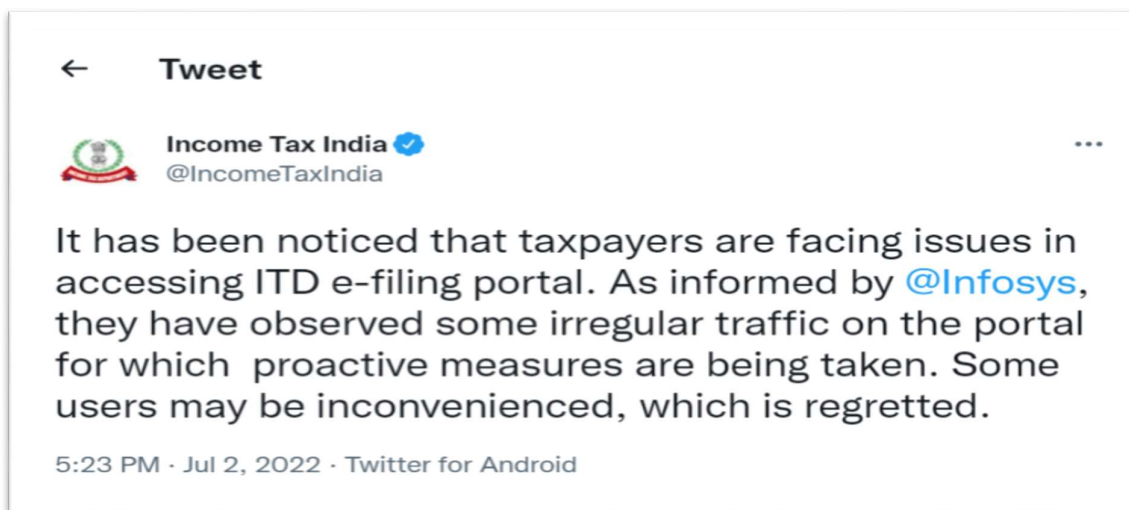
A large number of stakeholders have intimated that difficulties are being faced by Assesseees in uploading the returns due to slow speed/ non-working of the e-filing website since last few days (especially after 01.07.2022). The said fact was also acknowledged by CBDT on twitter. The screenshot of same is reproduced for your ready reference.

President CA Ameet Chheda  
Vice President CA Jeenal Savla  
Secretary CA Vinit Gada  
Treasurer CA Harsh Dedhia  
Jt. Secretary CA Gautam Mota



Established 1973

**CVO Chartered & Cost Accountants' Association**



#### **Suggestion**

In view of the above, it is suggested that at the earliest possible date, kindly get the e-filing IT Portal/website working seamlessly so as to enable the concerned Assessee to furnish their ITR Forms and other documents without any hassles and problems.

We are hopeful for a positive consideration of our suggestion above and an early response as well.

Thanking You,  
Yours Sincerely,

**For CVO Chartered and Cost Accountants' Association**

**CA Ameet Chheda**  
**President**  
**CVO Chartered & Cost Accountant Association**

**CA Hetal Gada**  
**Convenor**  
**Publication, Training & Representation**  
**Committee**

CC:

1. Office of Prime Minister of India  
Government of India,  
South Block, Raisina Hill,  
New Delhi – 110 011